

Galway Bay on Ice - Job Descriptions

Candidates must be at least 16 years of age to apply. Applicants under 18 must show a copy of birth certificate or a valid ID verifying age.

Ice Marshal Positions

Ice marshals ensure the safe enjoyment of the public on the ice rink, instantly attending to any mishaps on the ice and handling any issues in a courteous, safe and professional manner. Ice marshals work in Skate hire between skating sessions (see description of Skate hire role below). Previous Ice Skating experience to a high level of competence is **ESSENTIAL** to these roles. Candidates should be at least 18 years of age for this position.

Skate Hire Positions

There are a number of Non-skating roles in the Skate hire area although a basic level of competence in skating would be preferred. This job entails exchanging skater's shoes for Ice skates in a speedy manner between ice skating sessions. Speed, dexterity and a common sense attitude are essential in this high pressure role although experience as such is not required.

Santa Positions

A pleasant Jolly manner, good communication skills, good with children and a traditional Santa Claus type appearance are essential. Costumes and beard (if required!) will be supplied.

Box Office

The event box office is very busy with upwards of 300 people checking in at any one time. Keyboard/Retail experience and money handling skills are essential along with an outgoing personality, excellent communication skills, abundant energy and an ability to work calmly, accurately and effectively under the severest of pressure.

Operational Staff/Supervisors

A small number of staff are required for customer service and administration roles. Tasks include monitoring staff, customer service, liaising with security and safety staff, and acting as a communication point between the event office and the staff on the ground and between the different departments at the event. Excellent administration skills and an ability to quickly size up situations and take the initiative in swiftly making decisions are required for this roll. Good computer skills (Word & Excel) are required and cash handling experience is preferred.

Health & Safety Positions

A Health & Safety officer is required on site at all times. This role is responsible for accurate reporting and compliance of all Health and Safety elements of the event. The role focuses equally on the prevention of incidences and dealing with incidences as they occur. Liaising with other 3rd Party contractors namely Health & Safety consultants, fire officers, medial, security...etc. Candidates should have some experience in this field or some basic health & safety qualifications. Attention to detail, good written communication skills, a health & safety focused mind are essential requirements for this role.